

Frequently Asked Questions about our New Membership Cards

Why is this happening?

Our new system will allow for immediate and easy access into the Club, and will also help us better serve your needs by allowing us to better manage traffic flow. Just as important, we are committed to ensuring a secure environment, and we believe the new system will provide an improved level of safety.

How does it work?

Members in good standing who have submitted their headshot and updated their contact information will receive a new plastic membership card in the mail. Once the system is operational, members will be required to scan their card at a new Security Desk in the Club Lobby before proceeding to their destination. Your photo will be used for identification purposes in the security system, but it will not be on your new card. When accessing the Fitness & Squash Center and the pool, you will still be required to sign in with your membership number.

When do I need to start using my new card?

We recommend you begin carrying your card as soon as it arrives in mid-September. It will already be activated and ready to use.

Can my spouse/partner use the same card?

As with your old membership card, your new card is specific to your membership, and therefore can only be used by you. However, Club members may add a significant other to their primary membership account. After you submit his/her contact information and photo, your spouse or domestic partner will receive his/her own membership card and have unlimited access to the Club. This additional account is billed annually to your primary account at the rate of \$175.00, plus tax. To complete the spousal or domestic partner membership application, please visit us online at: <http://bit.ly/YC-Spouse-Application>.

Can I still bring family and friends to the Club?

Certainly! Members will still be required to accompany guests and family members when visiting the Clubhouse. However, if you are unable to accompany your guests, you also have the option to obtaining guest passes for friends and family (age 21+). Each guest is eligible for one guest pass per quarter, entitling them to 14 consecutive days of full access to the Clubhouse and its facilities. Please understand that any child under the age of 21 must be accompanied by an adult member of the Club, and there is a required waiver if the adult chaperone is not the child's legal guardian. For more information about guest passes, please contact the Front Desk at 212.716.2150 or guestrooms@yaleclubnyc.org.

What if my guests are meeting me at the Club?

Members who will be arriving at the Club at a separate time from their guest may leave their guest's name with security or call in advance and make arrangements at 646.218.1080.

What does this mean for the events I'm hosting or planning to host at the Club?

The Club is still available for your next event, and we would be happy to discuss options and logistics with you at your earliest convenience. Please contact Private Events at banquets@yaleclubnyc.org or by calling 212.716.2122.

What happens if I forget my membership card?

Without your new card, you will be required to check in with a valid ID at the Security Desk when entering the Clubhouse. Please note that this process will require a few minutes of your time; therefore, in order to have easy access to the Club's amenities, please carry your card at all times.

What happens if I lose my new card?

We would be happy to issue replacements for any lost or stolen cards. While a new card is being processed and printed, you will be required to check in with a valid ID at the Security Desk when entering the Clubhouse.